



Sanchar Nigam Pensioners' Welfare Association

Reg. No: SOCIETY/WEST/2021/8902564

CHQ: B-11/1, Ramesh Nagar, New Delhi-110015, India



snpwachq.com



snpwachq@gmail.com

K.D Sebastian
CHQ President
+91 9447144100

G.L.Jogi
General Secretary
+91 9868217799

S.S. Rajput
Treasurer
+91 9413394204

SNPWA/CHQ/DGCGHS/2/26 Dated: 10 March 2026

To
Shri Sunil Barnwal
Director General, CGHS
Nirman Bhawan
New Delhi

Sub: Insensitivity, Callousness and Lack of Concern at its Peak – Consultants Not Paid for Five Months

Sir,

Consultants who are rendering commendable service in CGHS Wellness Centres (WCs), particularly in the context of the acute and unprecedented shortage of Medical Officers, are unfortunately being subjected to the worst form of neglect by not being paid their salaries for the last five months.

Such unprecedented insensitivity and callousness on the part of the concerned CGHS authorities is deeply disturbing. It reflects poorly on the system and raises serious concerns about the level of commitment towards ensuring the smooth functioning of Wellness Centres.

The functioning of CGHS Wellness Centres is **being seriously compromised by demoralizing and demotivating the Consultants**, who are supporting the system in an extraordinary manner despite difficult circumstances.

You may perhaps wonder how we, as representatives of pensioners, are concerned or what our locus is in raising this issue. We submit that **we have every legitimacy and locus to bring this matter to your attention**, as the effective functioning of Wellness Centres—already under severe strain due to the mounting shortage of Medical Officers—is of vital concern to the beneficiaries.

When Consultants are **denied their legitimate remuneration for as long as five months**, it naturally leads to frustration and demotivation. This inevitably has a **cascading and adverse effect on the functioning of Wellness Centres**, ultimately impacting the delivery of services to beneficiaries. The worst sufferers in this situation are senior citizen beneficiaries, who are often compelled to spend long hours in Wellness Centres in sweltering heat or biting cold, waiting for basic medical services.

The **visible decline in morale among Consultants and its adverse impact on the functioning of Wellness Centres cannot go unnoticed**. Unfortunately, these worrying signs appear to be ***grossly ignored by the concerned CGHS authorities***.

We have repeatedly requested that **timely payment to Consultants be ensured in the larger interest of maintaining the smooth functioning of Wellness Centres**, but our concerns have regrettably not received the attention they deserve.

While we sincerely hope that this communication will receive due consideration, we nevertheless feel it to be *our bounden duty to bring this matter to your personal attention* and request your *immediate intervention* to resolve this issue of serious concern.

With regards,
Yours sincerely,



(G. L. Jogi)
General Secretary

Copy to:

Shri Manshvi Singh, JS (Policy) – for kind information and early necessary action please.

Dr. Sateesh Y. H., Director, CGHS – for immediate necessary action please.